

## Project Management

The ever-changing and complex nature of the healthcare industry pressures hospitals and health systems to quickly execute their strategies. Healthcare entities must be able to manage a multitude of various projects in order to successfully move their organization forward in accomplishing myriad time-sensitive initiatives that need to be completed. Project management helps to manage the implementation of those important projects. Professional project management is critical in healthcare. With scarce resources, the ability for health systems to be able to execute in a strategic fashion is needed to determine which projects you choose to invest. Project management is also at the core of improving processes that lead to enhanced patient safety, improved quality of care, and a positive patient experience.

Project management is the organization and management of resources to satisfy work requirements in a defined scope with time and cost restraints. The term *project* expresses a temporary and one-time endeavor to create a unique product or service. On the other hand, processes or operations are ongoing functional undertakings to create the same product or service in a continuous cycle.

### How Thomas Group Can Help

Thomas Group manages all projects by bringing the necessary tools of a solid understanding of strategic planning, organizational change, project management, quality improvement, performance improvement, good communications, and managing people relationships. To optimize each project, we utilize our proven Process Value Management™ (PVM) methodology, an end-to-end process - focused, measurement-driven methodology that delivers real value to our clients. Key PVM components are:

- Top-down, leadership-driven continuous improvement
- Cross-functional process team problem-solving approach

- Consistent drumbeat and hierarchical metrics for transparency and control
- Identification, prioritization, alignment, and time-phased actions to deliver fast, barrier-free processes across the value chain
- Enterprise-wide initiatives and tool deployment
- Actions-in-process™ (AIPs®) management to balance improvement initiatives with sustaining activities
- Change management skills

Application of this approach to business transformation allows clients to successfully implement and sustain transformation by:

- Channeling resources to prioritized activities
- Changing the appropriate business processes
- Ensuring that the knowledge base is transferred

