

Operations Management

Operations management has consistently been one of the most important efficiency issues of any company. Operational excellence strategies deliver significant increases in productivity, process reliability, and competitiveness. By leveraging globalization and technological innovation, organizations have the potential to gain unprecedented performance levels throughout their extended enterprise.

We define, optimize, and implement integrated operations management solutions to deliver performance improvements in all areas of a company. Integrated operations management systems enable organizations to radically improve productivity and efficiency while simultaneously reducing cycle times and inventory and improving customer service.

Results are accomplished through strategic business assessment and re-alignment, coupled with changes in structural operational support. Actions yielding substantial short-term improvements in profits and cash flow, as well as long-term maximization of company value are developed, defined, planned, communicated, measured, and accomplished.

Thomas Group empowers companies with a competitive advantage through faster, more streamlined, more flexible, lower cost operations.



Services We Offer

We offer Breakthrough Performance through well-defined, aligned processes and procedures that increase operations program efficiency. Thomas Group's solutions emphasize process. Whether focused on a single activity or an entire enterprise, we will help you improve your results. Our operations solutions include:

- Asset Productivity
- Gross Margin Management
- Maintenance Effectiveness
- MRO Management
- Operations Improvement
- Procurement Excellence
- Process Value Management™
- Sales and Operations Planning
- Supply Chain Management

Our Approach

Thomas Group has over 30 years of experience in helping companies realize successful operations strategies. We take the time to fully understand our client's objectives and enable them to achieve their goals. Our expertise makes us thoroughly familiar with both traditional and leading-edge operations improvement methods. However, our success lies in knowing when, where, and how to use these methods. Thomas Group's methodology of implementing these strategies is what sets us apart.

Our operations management work is central to our firm identity. A survey of our major projects in operations management improvement shows that, within 12-24 months, **our clients achieve an average of 5 to 1 return on investment.**

Our operational excellence approach ensures our clients core business leadership, innovative expansion, and constant improvement. We typically begin by performing an assessment where we identify key areas of improvement. In these areas, we then pinpoint the key levers for improving performance in a given situation. We define specific goals for the key performance improvement priorities. We then pool client and Thomas Group consultants utilizing the most valuable tools, our functional expertise, and change management techniques to provide your company with tangible results.

Historically, the improvement focus for operations has involved cost reduction. However, operations management is increasingly becoming the sales and growth engine of the enterprise and a key driver of competitive advantage.

Thomas Group's Process Value Management methodology applies advanced operations management capabilities that help our clients dramatically improve their competitive position for increased growth.

Our consultants hold a reputation as the industry's leading experts in process optimizations. Thomas Group's experts help organizations achieve new levels of productivity from their core assets, their business processes, and their strategic relationships. We recognize how operations can be fundamentally improved through process management, which can dramatically increase your company's profitability.

Let Thomas Group help you realize your potential by implementing **Breakthrough Operations Management** solutions. 