

Physician Hospital Group



Program Challenges

- ❑ Creating streamlined focus
- ❑ Poor communication/engagement
- ❑ Inconsistent use of disease registry
- ❑ Slow adaptation of e-prescribing (eRx)
- ❑ Minimal use of physician portals

Client Description/ Situation

- ❑ 800-member primary care and specialty physician organization
- ❑ Recent agreement to new strategic vision
- ❑ Culture of doing everything and lacking focus

Program Results

- ❑ Streamlined organization, created charters, and reporting process on key strategic initiatives
- ❑ 26% physician survey response
- ❑ 73% decrease in time to stand up eRx (130 to 35 days)
 - ✓ 92% increase in providers using eRx
 - ✓ 91% increase in electronic prescriptions
- ❑ Physicians trained in disease registry increased by 100% (41% of total in 5 months)
 - ✓ 72% increase in office log-ins
- ❑ Developed process/cost approach for implementation of physician portals

“After just six weeks of e-prescribing, my nurses are saving two hours a day by not dealing with paper prescriptions.” ---Practicing Physician